



Dropsa SpA.
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WARRANTY

All products manufactured and marketed by Dropsa are warranted to be free of defects in material or workmanship for a period of at least 12 months from date of delivery.

Extended warranty coverage applies as follows.

Complete system installation by Dropsa: 24 Months.

All other components: 12 months from date of installation; if installed 6 months or more after ship date, warranty

shall be maximum of 18 months from ship date.

If a fault develops, notify Dropsa giving:

- ✓ A complete description of the alleged malfunction
- ✓ The part number(s)
- ✓ Test record number where available (format xxxxxx-xxxxxx)
- ✓ Date of delivery
- ✓ Date of installation
- ✓ Operating conditions of subject product(s)

We will subsequently review this information and supply you with either servicing data or shipping instruction and returned materials authorization (RMA) which will have instructions on how to prepare the product for return.

Upon prepaid receipt of subject product to an authorized Dropsa Sales & Service location, we will then either repair or replace such product(s), at our option, and if determined to be a warranted defect, we will perform such necessary product repairs or replace such product(s) at our expense.

Dropsa reserves the right to charge an administration fee if the product(s) returned are found to be not defective.

This limited warranty does not cover any products, damages or injuries resulting from misuse, neglect, normal expected wear, chemically caused corrosion, improper installation or operation contrary to factory recommendation.

Nor does it cover equipment that has been modified, tampered with or altered without authorization.

Consumables and perishable products are excluded from this or any other warranty.

No other extended liabilities are stated or implied and this warranty in no event covers incidental or consequential damages, injuries or costs resulting from any such defective product(s).

The use of Dropsa product(s) implies the acceptance of our warranty conditions. Modifications to our standard warranty must be in writing and approved by Dropsa.